From: jasonf@isfabrics.com@inetgw

To: Microsoft ATR

Date: 1/23/02 9:45am

Subject: Microsoft Settlement

I do not believe that the current settlement between Microsoft and the DOJ effectively addresses the problems with Microsoft's monopoly. While it is true that Microsoft worked hard to achieve what they have, they have begun to, in my opinion, abuse their power and act detrimentally towards the American people, American Business, and the computer industry in general. By bundling services with their OS, i believe that they prohobit other versions of that service to be able to market or sell their product effectively. I know you have heard this before, by other people posting letters, lawyers, etc, but I want you to imagine a world with open competition. Companies would have a greater need to innovate to get users to adopt their products and would make competition a little bit more about the product than about the hooks in the background. Other companies are prevented from effectively doing this with the way things are now. In a world of innovation though, new things, that were never before thought of would come to light, perhaps transforming the landscape again and creating new markets and such. Microsoft is moving towards a subscription based service because it believes that it's customers have no choice but to accept their product and feels free to move in a direction to charge more money for less innovation. Face it, if you have a monthly cash flow and no competition, why innovate? It would be cheaper not to. My proposed remedies are this:

- 1. Force microsoft to open up their APIs and major protocols to major competitors so they can learn about the OS and develop products that work well.
- 2. Force Microsoft to completely open up their Speficications for their office file formats to lets competitors create interoperable software.
- 3. Force Microsoft to put netscape on the desktop as part of their OS software release.
- 4. Do not force microsoft to sell a stripped down version of the OS, but instead to make those parts of the OS which are not necessary (such as media player and I.E. uninstallable). I think it would be a bad idea to not have a web browser of some type on the desktop, becausing installing a web browser via FTP is hard and beyond the abilities of the average user.
- 5. Create a committee to oversee microsoft in the other parts of the settlement that the DOJ proposes, but empower this committee to impose large fines for non complience, and enough oversight power to look at whatever needed aspects of the company and the software to do their job properly. This committee should last until microsoft no longer is a monopoly in the OS market.
- 6. Microsoft should loose the power to bundle their software together for new and emerging industries (such as using the PC for home entertainment), The software to do this should be sold seporately on the shelves in another box at its own price. The oversight committee should be charged with identifying these new industries and the oversight to stop the bundling from happening with very large fines as the enforcement mechanism.

I state again that I disagree with the current settlement and that microsoft is a monopoly with so much power that equally strong measures are needed to put this company back in it's place. I work in the computer industry as a technician and can see first hand the damage that microsoft has placed on this industry.

Thank You for Listening Jason Fox